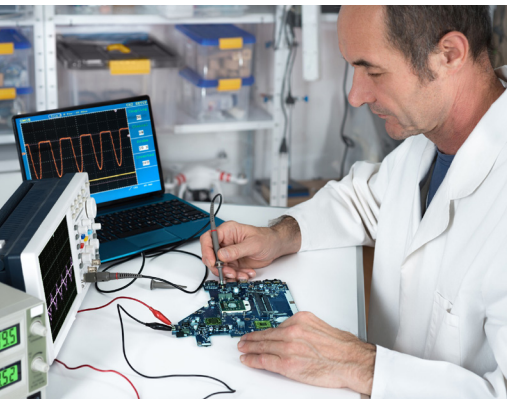
TRANSLUTION

Warranty Repairs Management







Simplifying the strip, quote and repairs processes using TransLution™ Software

Overcome the challenges of monitoring and tracking jobs and parts

In a repair shop, tracking jobs and parts and monitoring the warranty and non-warranty repair progress can be challenging. TransLution allows you to seamlessly track the entire repair process, as well as job cards and work hours on the tasks.

The system is integrated into your current processes and SYSPRO and the outcome is a complete overview of every aspect of your jobs for simpler, more efficient processing. In addition we generate a full quotation and a comprehensive repairs report

Benefits:

- Simplified tracking of warranty and non warranty repairs and parts
- Tracking of job cards and work hours
- Integration into SYSPRO setup
- Improved visibility of the job progress
- Generation of customer quotes
- Generation of Repairs reports for the client

Follow our handy visual guide to see how each step simplifies your repairs processing.

AVAILABLE ON

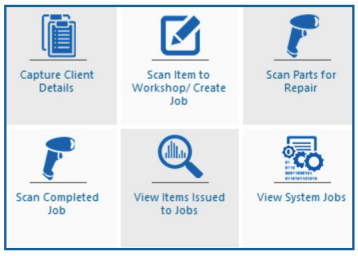
syspro

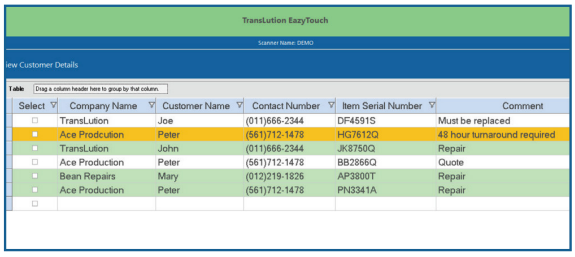


Capture Client Details / Create Syspro Job

The first step when receiving goods for repair is to capture the client details. TransLution supplies a form to allow you to do this, as well as to capture customer-specific data. It is also possible to log if the repair is a warranty or non-warranty repair. A label can then be printed to attach to the repair item, if required.

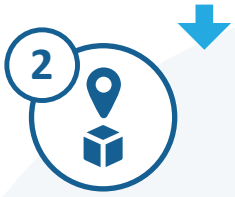


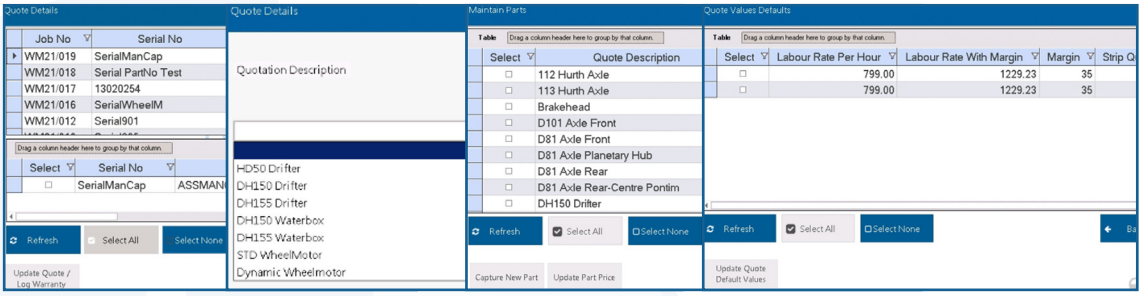




Capture Image and Track Item Movement

The next step is to capture an image of the item and the to scan items to the required location. Sometime an item may be required to be taken to a wash bay before going to the stripping location, while at other times it can go directly to the workshop.

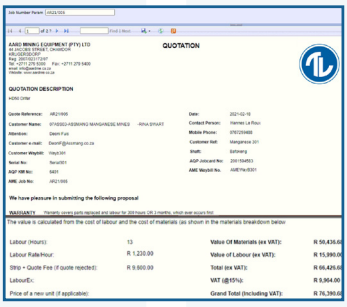


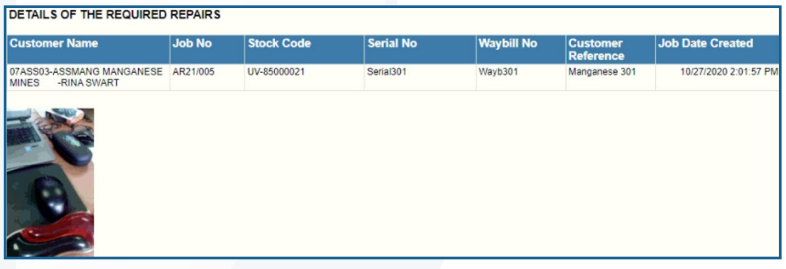


Strip Item and Select Parts Required For Repairs

Once a job has been created for an item, the user can select to allocate materials for that job. They can then select to scan multiple items for the repair.







Generate Quotes

For non-warranty repairs, if required, the system can now generate a customer quotation. This could be generated as a file to send to the customer, or it could be a manual process in which a call is made to the customer telling them what the repair would cost.

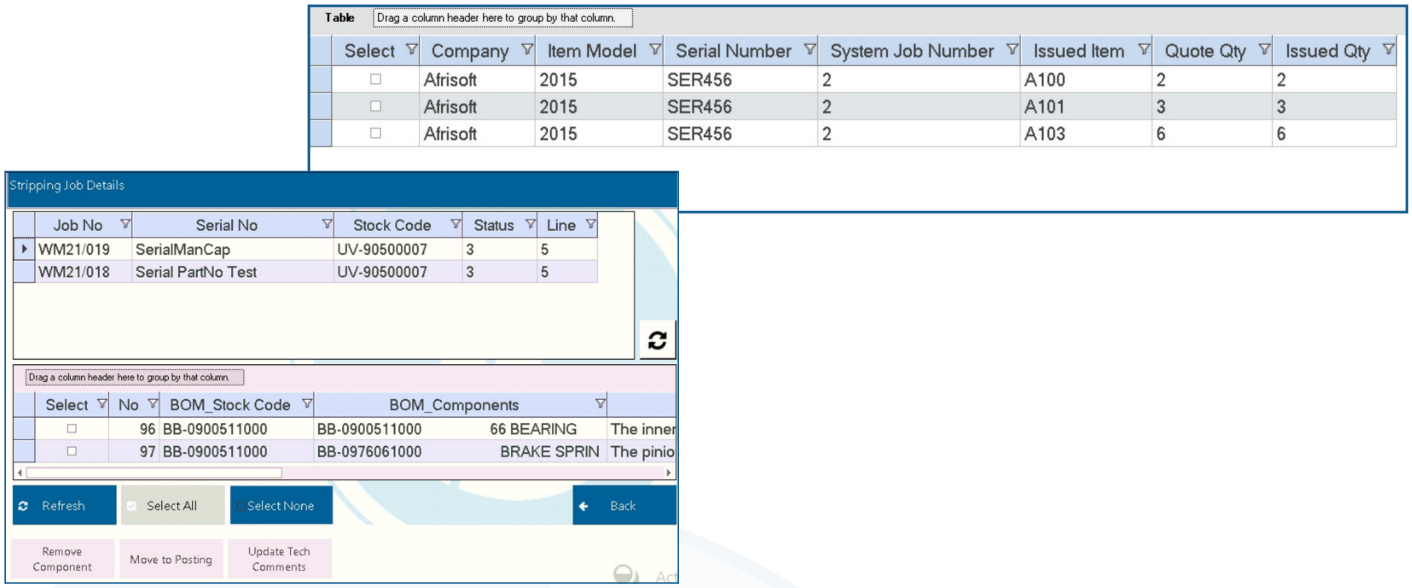
Accept Quote/Warranty Repair

If the customer accepts the quote or it is a warranty repair, the items allocated for the repair can now be issued to the repair job and work can proceed



Reject Quote

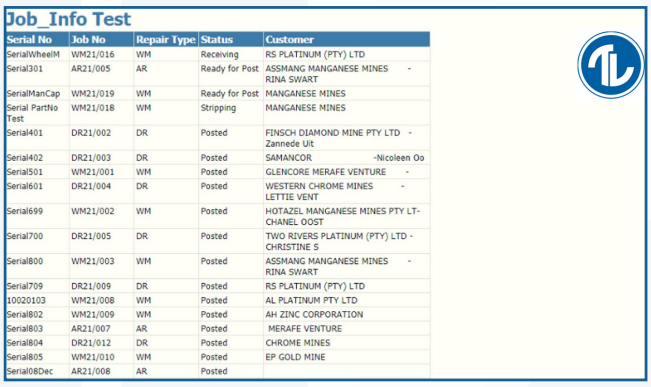
If the customer chooses not to have the item repaired then it is returned to the delivery counter for customer collection. The repair job can also be canceled.



Track Repair Jobs and Post Data to Syspro

This function completes the job ensuring that no more items can be issued to it. This also acts as an alert to the front desk that the job is complete so that the customer can be contacted to collect the repaired item.





Scan Completed Job

This function completes the job ensuring that no more items can be issued to it. This also acts as an alert to the front desk that the job is complete so that the customer can be contacted to collect the repaired item.

TRANSLUTION ROADMAP

Integration

Leverage existing SYSPRO and inventory software investments: use TransLution to seamlessly integrate information captured on the production floor and in the warehouse with your existing system. TransLution supports multiple devices such as wireless barcode scanners, touch-screen PCs and tablet PCs, and delivers data captured directly into the accounting world of SYSPRO.

Data Analysis & Reporting

TransLution EazyQuery searches internal and external databases and presents information in customized views on-screen, with drill-down, print, and export to spreadsheet capabilities. EazyQuery further improves efficiency by automating processing, publishing and distributing query reports on a schedule for both internal and external users.

Shop Floor Integration

TransLution does not only integrate seamlessly to your ERP and other business systems, we also offer many options to integrate to shop floor equipment including scales and various IoT devices. This allows you to combine shop floor process data with your inventory data.

TRANSLUTION CLIENTS

TransLution Android

TransLution Android uses hand-held scanners, phones or tablets to provide instant availability of process information, offering maximum control, increased information accuracy, traceability, reporting and improved decision making.

TransLution Windows

TransLution Windows runs on a standard PC or touchscreen where screens are configured to include only those operations relevant to each process, including buttons to print labels, view picking orders, stock count data, or reveal production instructions.

TRANSLUTION CUSTOMERS

TransLution Software is an **authorized SYSPRO System Integrator Development Partner** servicing over 350 companies, and supporting over 3600 mobile devices across multiple industry sectors:

- Food Processing & Manufacturing
- Automotive Components
- Textiles
- Steel Products Manufacturing
- Electrical Components
- Packaging
- Warehouse Management

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